



September 2025

Dear Parent/Carer,

We are delighted that your child has decided to commence or continue their education and training with us and want to take the opportunity to welcome you to the new academic year and the college. We know that to better enable you to support your child whilst they are studying at college, it is essential to keep you informed of their progress as well as ensure you are aware of all the services available to support their continued success. At present a comprehensive induction is underway to equip your child with the information they need to navigate college and their course. This will include clear messages regarding the importance of wearing ID badges whilst on the college site; this is an integral part of ensuring student safety and security. Failure to provide the badge your child has been issued with will result in them purchasing another one (at a cost of £5.00), which we will require parents to pay for if your child is not able to.

We want you to be aware of just some of the services available to ensure your child is supported whilst at college, including: -

- Bursary Fund & Buses which is available to support those who are eligible with the costs of attending college, if you think this may apply to you please contact bursary@wvr.ac.uk
- **Learning Support** who can assist with support for students both inside and outside the classroom, please contact learningsupport@wvr.ac.uk
- Safeguarding & Wellbeing who can support with a range of issues including mental health, please contact safeguarding@wvr.ac.uk

Every student is allocated a Progress Coach who provides pastoral support and the necessary information and advice to help them access the services and support available at college, as well as undertaking regular 1:1s. Please contact your Progress Coach if you are going to be absent from college. Click here for the list of key contacts Parent welcome letter | Warrington & Vale Royal College

Your child may be eligible for a Chromebook to support them with their college course, we are committed to ensuring that each of our students are aware of how to keep themselves safe online and have provided guidance for you also on our college website Parents and carers | CEOP CEOP Education and Keeping children safe online | NSPCC. Once your child completes their course it is imperative that any kit and equipment loaned to them is returned promptly. Also, there is a link raising awareness around Sexually Coerced Extortion also known as Sextortion, which is a growing concern nationally. Click here to find out more.

We hope everyone feels they have made the right choice about their course but we understand that sometimes students change their mind. We have specialist advisors and a dedicated Careers team to answer any questions and discuss alternative programmes. Please contact careers@wvr.ac.uk

We recognise and value the role you play in ensuring students attend, achieve and progress, this is reflected in our outstanding achievement rates and the number of our students successfully starting university, apprenticeships or employment. As part of our commitment to you and our expectations of your commitment to us, I include a copy of our **Parent Charter** Parent Charter 2025 - 2026









We look forward to sharing the experiences and achievements of your child as they progress through their course and will send you details of how you can view their progress for yourself on the Parent Portal over the next few weeks.

Kind regards

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Laura Williams

Director of Student Support & Inclusion (Designated Safeguarding & Prevent Lead & Senior Mental Health Lead)